



Jacob Warren

I'm a Salesforce Certified Administrator (SCA) who is passionate about creating positive experiences for customers and employees using SFDC's native features.



Skills & Expertise

Salesforce Administration

- Configure and monitor a data model that works for your organization and get the most out of your Salesforce instance.

Flow Automation

- Increase efficiency by using Salesforce's native Flow Builder to automate your business processes.

Project Management

- Manage projects from ideation to development, testing, and implementation.

Recent Experience

Project Coordinator, HonorBuilt - GA (2024 - Present)

- Work in Implementation to coordinate technology projects for clients, involving hardware ordering, technician scheduling, and technology monitoring to ensure successful project completion
- Manage field service requests for clients

Salesforce Certified Professional, TalentStacker - US (2022 - Present)

- Member of TalentStacker Professional Development Program
- Team of Individuals Learning/Understanding/Exploring Salesforce
- Professional Development topics such as Business Requirement Gathering, Solutioning, and best practices for implementation

User Interface (UI) Designer/Marketing Communications, CDS - SC (2017 - 2022)

- Coordinate and create content for marketing campaigns
- Modernize brand visuals online/print collateral and tradeshow
- Inform and engage prospective customers by designing websites and creating web content

Communications Project Manager, She Is Safe - GA (2012 - 2017)

- Planned communications strategy/calendar and managed campaigns to completion